

# Plainview ISD



P. O. Box 1540  
Plainview, Texas 79073-1540  
(806) 293-6000  
FAX (806) 296-4014

**Dr. Ron Miller**  
*Superintendent*

Administrative Staff

Rusty Ingram  
*Executive Director of Finance*

Ricardo Garcia  
*Director of Operations*

Marcos Hinojos  
*Director of Athletics*

Edna Garcia  
*Director of Curriculum  
and Instruction*

Andrea Moreno  
*Director of Special Education*

Dr. Brent Richburg  
*Director of Technology*

12-06-2012

Southwest General Contractors  
c/o Steve Duncan  
223 SW 4<sup>th</sup> St.  
Amarillo, Tx. 79101

Dear Steve:

As we approach the midway point in Phase 2, I wanted to drop you a note to let you know how much I appreciate the way your team has handled the renovation of our high school.

You and your company have been professional in every aspect of the project and I have heard nothing but compliments from the staff at the high school and from our Administrators on how you keep them informed of upcoming events, prepare them for what they will be facing and how you have addressed all of their needs and problems quickly and efficiently. Renovating an existing high school, especially while school is in session, is a daunting task but I have heard of very few complaints while this has been happening and any complaints raised were handle by you quickly and satisfactorily. That in itself is a testament to your commitment to our district and your dedication to this project.

Timing on this project is so critical and to date you have done whatever it takes and have gone the extra mile to complete the phases on time and that has helped with our scheduling and operations. I look forward to the ongoing renovation of the high school and the completion of phase 2 and then phase 3. Hopefully funding will magically appear for us to continue the renovations and if that happens I know we will look to continue the relationship with you and your company as it has been a very pleasant and satisfactory experience so far.

Again I do want to reiterate that this has been an extremely positive experience for our district and I feel that much of that is due to your management of our project.

Sincerely,

Rusty Ingram  
Executive Director of Finance

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