

March 28, 2011

Re: Letter of Recommendation

To Whom It May Concern:

I was recently asked to compose a letter of recommendation for Southwest General Contractors. More specifically, I was asked to attest to my experience with the superintendant on-site, Shane, and his crew who are working on renovations within the Panhandle Eye Group Sub-Specialist building. Like I tell Steve Duncan all the time, he has a great bunch of "guys" working here, and he should be proud of them.

Southwest General has had a crew in our building for the past 4 weeks or so. During that time, they have been absolutely professional in every way. They have been respectful of my co-workers, our patients, and to one another. I know that some people may have a misconception that construction workers are loud and obnoxious. That has never been my experience. Shane and his co-workers have gone out of their way to be kind and helpful, even helping to move heavy office furniture when it was not physically possible for my co-workers to do so. Shane is hyperaware of inconveniencing our office's schedule and consistently asks for permission before tackling anything that may cause disruption of any kind. He has never taken it for granted that he can do as he pleases, when he pleases. He is a hands-on supervisor, and when needed, he is often found along side a co-worker pitching in to get the job done.

I can honestly say that even with the dust and noise one expects with renovating a space, it has been a joy to work around these people. They will be missed when they are done. Anyone would be blessed to have such a stellar group of people in their midst.

Best Wishes,



Melissa L. Tupin
Practice Administrator

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