



April 30, 2008

Mr. Wes Purser Mr. Gary Purser Southwest General Contractors 811 West 8th Avenue Amarillo, TX 79101

Dear Wes & Gary:

Nearly 2 years after moving into our offices at 6826 Plum Creek Drive, I have had adequate time to reflect upon the design and construction of the facility. Since moving to this location, I have a new sense of pride in my practice. We have experienced exponential growth and the project has been a sound investment. Daily, I receive at least one compliment on our building. I have noticed that my staff and patients seem more relaxed and confident in this atmosphere making my daily routine much more pleasurable. The facility functions well in its intended design and construction and is far more efficient than any other facility in which I have practiced.

I wish that I could say that every step of the construction process was without impediment. As a result of overcoming these obstacles in the completion of the project and my experience in the subsequent 2 years using the building, I have gained the utmost confidence that Southwest General Contractors has an unending dedication to quality and takes great pride in their work. I know that should problems arise, we can work together to find a solution. This peace of mind is invaluable and all too uncommon in today's business culture.

More importantly than any of the above, I have grown to greatly respect the integrity that is displayed in every aspect of my dealings with the two of you. I have enjoyed getting to know you and your families and feel that all of you are forever a part of Quail Creek Ear, Nose & Throat Center. In short, I appreciate the values that you stand for and admire you both. I count you both as valuable friends and if, in the future, I should endeavor to undertake another construction project, be assured that your number will be the first I dial. It is without reservation that I strongly-recommend your services to anyone seeking a General Contractor.

Sincerely.